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Wintix Support Options from Center Stage Software

Get the most value from Wintix with an expert support plan

Wintix is renowned for being a very robust, flexible software solution for theatre ticketing but users need professional, responsive support to maximize their use of the program's features and to answer questions and concerns that arise upon occasion. Having a Center Stage Software Support Contract guarantees that you will be able to obtain help whenever you need support.

What does the support contract include?

- both email and phone support
- A remote login for a higher level of support.
- Free updates
- Discounted upgrades

There are three options of support:

- 1) A yearly contract for \$400 (the best value)
- 2) A per month contract payable at \$40 per month using automated recurring billing setup using your credit card.
- 3) Per Incident Basis (PIB) provided by Theatre Support Systems in Florida at \$2.00 a minute with a 10 minute minimum

Dedicated training is a separate service:

If you need time set aside for dedicated training, we are happy to provide that service for a separate per hourly fee.

The annual or monthly support contract covers the "how to's" or problems encountered in using the Wintix box office accounting software. Currently, the support contract includes both email and phone support from Monday through Friday between 9 am - 9 pm Eastern time. Support is mostly handled by our support team in Florida, TSS, (Theatre Support Systems). As TSS is under contract through Center Stage Software, any support issues not resolved by TSS are escalated to Center Stage Software.