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Q. How do receipts work for online sales through Webtix?

For example, if someone orders online do they get a receipt emailed to them? If they walk up to our box office after placing an order online, can the person at the box office print them a copy of their online receipt?

A. Receipts can be handled several ways:

- The box office can print and email a receipt for a sale done online.
- The receipt is customizable. You can have as many custom formats as you like.
- The receipt can be sent to the screen, printer or email.
- The receipt can be for a specific sale, all sales by that person on that day or the person's entire sales history